

## Q-Anywhere Activation

With the new text feature for activation this gives you the convince of activating anywhere without having to wait on hold.



Scan the QR code above

or

Text “**Get in Line**”

To **1-877-460-2335**

Orders activated through our text service will be ready in 2 duty days after 1200. This option activates any new prescriptions from the past 14 days.

This option is available to be used for on-base providers and new electronic prescriptions from off-base providers.

## Prescription Med Guide

Scan the QR code on the right side of your prescription label to access more information about your medication(s). This webpage will provide you with helpful details about your prescription(s).

## Pharmacy Web-site



Scan for the Tinker Pharmacy's website

## TRICARE Formulary Search Tool



Scan for TRICARE's Formulary Search Tool

## TRICARE's Pharmacy Services/Costs



Scan for TRICARE's Pharmacy Services/Costs

# 72nd Medical Group Pharmacy Information



7050 S Air Depot Blvd

Tinker AFB, OK 73145

Refills: (405) 734-5514  
Main Line: (405) 582-6315  
Option 2, Option 2

eScribe: DOD TINKER PHARMACY

### Pharmacy Hours:

Lobby: **Mon-Fri** 0700-1600

Drive Thru: **Mon-Fri** 0700-1700

Training Days: **1st & 3rd Wed**  
of every month 0700-1100

Closed on weekends, Federal  
Holidays, and AFMC Family Days

Current as of September 2022

## Activation Process

All new electronically prescribed prescriptions must be activated by the patient before they can be filled. To activate prescriptions:

- Check-in at one of three kiosks located in the pharmacy waiting area
- Call the main pharmacy line at 405-582-6315 opt. 2, opt. 2
- Send a request with the MHS Genesis Patient Portal secure messaging (see below)
- Use Q-Anywhere. Text, “Get In Line” to 1-877-460-2335.

New hand delivered prescriptions can also be placed in the Pharmacy’s Drop Box, located by the front entrance, for pick-up 2 duty days after 1200. Patients who wish to drop-off scripts after hours may utilize the Drop Box outside the building, to the right of the main entrance.

## Secure Messaging

A great way communicate with Pharmacy staff or activate or refill a medication, is to sign up for secure messaging. Once registered and logged on, click "Messaging", click "Send a Message", choose who to "send on behalf of", choose "Tinker Pharmacy" in the "to" box, and then complete comment field for your request. Please allow 24 business hours for pharmacy to process your activation request, or respond to your question(s).



Use QR code to access the new MHS Genesis Patient Portal

## Prior Authorizations

Select medications requests must go through a prior authorization process. Providers will fill out the form and send to TRICARE. TRICARE will then approve or disapprove the request, and send the form to the provider and patient. Follow QR code below for more information on Prior Authorizations:



## Refills

All refills **must** be called to the pharmacy’s refill line at 405-734-5514 or submitted via MHS Genesis Patient Portal. Refills take about 2-3 duty days. This may fluctuate for holidays and training days. Listen to the date and time your medications will be ready.

\*Note: Tinker Pharmacy does not renew prescriptions once out of refills. All patients must get a new prescription from the provider and activate as a new prescription.

## When can I call in my prescription for a refill?

- Prescriptions can be called in for a refill once you have completed 75% of your previous fill.
- 30 day supply can be called in 7 days early
- 60 day supply can be called in 14 days early
- 90 day supply can be called in 21 days early

## Prescription Pick-Up

When picking up prescriptions, patients may utilize the drive-thru or pharmacy lobby. The lobby is open from 0700-1600. The drive-thru is open from 0700-1700.

## Old or Expired Meds?

Located in the pharmacy lobby, the blue Med Safe Box will still be available for all un-wanted or expired medications to be disposed. No liquids or sharps are accepted.

## ScriptCenter

ScriptCenter is an alternate location to pick up refills. The ScriptCenter machine is located in the food court of the BX.

The medications called into this option are ready after 3 duty days.

You can enroll at the machine with a username and password.

**\*\*You will need one of your prescription numbers the first time you pickup\*\***

You are able to pickup at the machine past Pharmacy hours

**\*\*No controlled or refrigerated medications will be stored at the machine\*\***